

NET LINE ONE - OPERATIONAL PERFORMANCE: MAY TO THE END OF JULY 2010

REPORT OF THE DIRECTOR, NET

1. SUMMARY OF ISSUES

- 1.1. The report informs the Committee of the performance of NET Line One during May, June and July 2010.

2. RECOMMENDATION

- 2.1. It is RECOMMENDED that the Committee notes this report.

3. OPERATIONAL PERFORMANCE

- 3.1. The tram system continued to perform to very high levels of reliability and punctuality over the three month period from May to the end of July with, on average 99.7% of timetabled trips running and 99.3% of services departing on time.
- 3.2. The only significant event that affected services during this period occurred on the evening of 9th June when a stolen taxi was driven onto the tram alignment at David Lane. Both northbound and southbound trams were prevented from using this section of track for most of the evening and the tram operator provided a replacement bus service between Wilkinson Street, Bulwell and Phoenix Park until the vehicle was removed.

4. OTHER MATTERS

- 4.1. Following several quarters of slight year-on-year decline in the number of passenger journeys being made on the tram, initial patronage figures for the first financial quarter of 2010 (April, May, June) appear to indicate a levelling out in numbers compared to the same period last year. This is despite the fares rise that occurred on 16th May which was reported to the last meeting of the Committee.
- 4.2. There was a sudden increase in the number of reported break-ins to cars parked at The Forest Park and Ride Site during June and July. The police have reported that most of the incidents that occurred in June were committed by a single person who was subsequently arrested. Of the incidents occurring in July, the majority were committed overnight and some of the affected cars belonged to non-tram users. The tram operator is working closely with the police and the Nottingham Crime and Drugs Partnership in taking measures to reduce crime at this site.

5. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 5.1. None.

6. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 6.1. None.

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